

Meeting: Strategic Commissioning Board			
Meeting Date	04 November 2019	Action	Consider
Item No	12	Confidential / Freedom of Information Status	No
Title	Bury System Outcomes and Performance Framework		
Presented By	Lynne Ridsdale, Deputy Chief Executive, Bury Council Margaret O'Dwyer, Director of Commissioning and Business Delivery, CCG		
Author	Kate Waterhouse, Chief Information Officer, Bury Council Helen Smith, Head of Assurance, Local Care Organisation		
Clinical Lead	-		
Council Lead	-		

Executive Summary
<p>This paper presents the work to date on developing performance management frameworks across the Bury System, including Council reporting, Clinical Commissioning Group Quality and Performance Reporting and work completed by the Local Care Organisation.</p> <p>The report includes recommendations for the introduction of a single system wide performance framework to underpin the Bury 2030 Strategy, aligned to the other performance reporting mechanisms required across the system as a whole.</p>
Recommendations
<p>It is recommended that the Strategic Commissioning Board:</p> <ul style="list-style-type: none"> Support the approach outlined to developing a System Wide Outcome and Performance Framework and the next steps for further development; and that support and capacity is released to ensure the system wide workshop is well represented and effective outputs are achieved.

Links to Strategic Objectives/Corporate Plan	Yes
Does this report seek to address any of the risks included on the Governing Body / Council Assurance Framework? If yes, state which risk below:	Yes
Add details here.	

Implications						
Are there any quality, safeguarding or patient experience implications?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Has any engagement (clinical, stakeholder or public/patient) been undertaken in relation to this report?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Have any departments/organisations who will be affected been consulted?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Are there any conflicts of interest arising from the proposal or decision being requested?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Are there any financial implications?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Are there any legal implications?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Are there any health and safety issues?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
How do proposals align with Health & Wellbeing Strategy?	Provision of system wide framework to align service activity to improvement of outcomes for Bury people.					
How do proposals align with Locality Plan?	Provision of system wide framework to align service activity to improvement of outcomes for Bury people.					
How do proposals align with the Commissioning Strategy?	Provision of system wide framework to align service activity to improvement of outcomes for Bury people.					
Are there any Public, Patient and Service User Implications?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
How do the proposals help to reduce health inequalities?						
Is there any scrutiny interest?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
What are the Information Governance/ Access to Information implications?	None					
Has an Equality, Privacy or Quality Impact Assessment been completed?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Is an Equality, Privacy or Quality Impact Assessment required?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Are there any associated risks including Conflicts of Interest?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>

Are the risks on the CCG /Council/ Strategic Commissioning Board's Risk Register?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Additional details						

Governance and Reporting		
Meeting	Date	Outcome
JET	21 October 19	Supported the paper

Developing a Bury System Wide Outcomes and Performance Framework

1. Introduction

- 1.1. This paper sets out the proposals for the development and agreement of a Bury System Wide Outcomes and Performance Framework.
- 1.2. This framework intends to provide alignment of existing and new performance frameworks across Bury Council, the Clinical Commissioning Group (CCG) and the Local Care Organisation (LCO) and to strengthen the monitoring of improvement in outcomes for the people of Bury via the Strategic Commissioning Board.
- 1.3. The Board are asked to note the report and approve the recommendations described below.

2. Background

- 2.1. Some of the current work to date in development of outcomes and performance frameworks within Bury Council, CCG and LCO includes:
 - Bury Council: high level corporate performance reports have previously been presented to Cabinet, alongside detailed statutory returns. A Single Outcomes Framework (SOF) has been in place within Team Bury for a number of years. Follow up to the recommendations within the LGA Peer Review has been initiated.
 - Bury CCG: statutory returns through the NHS Outcomes Framework and IAF, Quality and Performance indicators are collected and reported through contract performance meetings.
 - Bury LCO: local transformation metrics have been developed and are reported internally alongside GM transformation metrics, both of which support delivery of the Locality Plan. There has been further development of the indicator sets used to support a single contract management relationship between the One Commissioning Organisation and LCO.
- 2.2. In order to allow for strategic decisions to be taken about the work of the Strategic Commissioning Board and wider Public Sector Reform, it is proposed that a single System Wide Outcomes Framework is developed. This will allow for effective reporting of performance against outcomes and enable evidence-based decision making on prioritisation of financial spend and partnership resource. This framework will need to be aligned to the wider Bury 2030 Strategy to provide a full and holistic framework.

3. Developing a Bury System Outcomes and Performance Framework

- 3.1 Initial steps to developing this Framework have already been trialled through the development of the Single Outcomes Framework (SOF) via the Team Bury Partnership. The aim of this Framework was to focus joint activity on improving to key indicators of prosperity, Life Expectancy and Healthy Life Expectancy.

- 3.2 Based on the Public Health Outcomes Framework the SOF also incorporated the Wider Determinants of Health, such as Employment, Education, and Environment (including Housing), reflecting the principles contained with the Marmot Review: 'Fair Society, Healthy Lives'.
- 3.3 In addition to the core set of indicators the SOT also attempted to include other performance frameworks which were seen as contributing to system-wide objectives for improving life chances in Bury. To date, these have included:
- Adverse Childhood Experiences and Mental Wellbeing Programme
 - Primary and secondary prevention of Long Term Conditions (including MSK)
 - Behaviour Insight / Healthy Lifestyles Policy
 - Affordable Housing Strategy
 - Anti-Poverty Strategy
 - Clean and Green Environment Policy
- 3.4 The development of the Bury Strategy 2030, provides the opportunity to apply a strategic focus the evolution of our approach to performance management. The Strategy will incorporate not only key organisation commitments to public sector reform but also the priorities of our residents, linking their aspirations for the Borough with the system's ambitions for change. This will require monitoring through an effective framework, as per this proposal.
- 3.5 The image below shows the initial draft structure for the proposed framework:



- 3.4 The next steps to be taken to develop this further are as below:
- Review the business intelligent and performance capacity and resource both in terms of staff and technology
 - Review wider partnership performance frameworks with a view to link in e.g. Police, Fire and Rescue Service, VCFA

- Finalise project plan and design detailed milestones to assure delivery
- Review existing material and ensure relevance and reliability
- Deliver a system workshop that will agree the finer detail of the framework
- Further consultation and engagement with key leads and stakeholders
- Agree the governance for performance across the system, including formalising lines of accountability and responsibility

4 Associated Risks

- 4.1 The only current risk around non-delivery of the proposed framework is agreeing shared ownership of the outcomes and the governance mechanism for the effective monitoring of performance and improvement in outcomes as a system.

5 Recommendations

- 5.1 It is recommended that:

- The approach outlined to developing a System Wide Outcome and Performance Framework is approved and the next steps for further development are agreed.
- Support and capacity is released to ensure the system wide workshop is well represented and effective outputs are achieved.

6 Actions Required

- 6.1 The SCB is required to:

- Approve the recommendations above.

Kate Waterhouse

CIO, Bury Council

k.waterhouse@bury.gov.uk

Helen Smith

Head of Assurance, LCO

Helen.smith113@nhs.net

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